

# Access Lunchtime September 24<sup>th</sup>, 2019

Ebo Quansah, Program Manager  
[Ebo.Quansah@microsoft.com](mailto:Ebo.Quansah@microsoft.com)





# Access Is...

- An operational database that stores, manages and tracks real-time business information that is **often mission-critical**.
- Used by 95% of the Fortune 500
- Deeply wired into organizations, whether large or small
- “**Sticky**” – most organizations argued that even if Access was unbundled from Office, they would continue to buy it
- NOT DEAD!!!**



# Access Priorities

## Customer Satisfaction



Reliability

Responding to Feedback

## Cloud Connectivity



Cloud Data

## Community



Events

Online Engagement

Resources

# We Appreciate Your Feedback!

Access  
Feedback by UserVoice

## Welcome to Access Suggestion Box!

Ebo Quansah (Stay signed in)  
Settings · Sign out

\*\*\*\*\*  
We have a new page for [known issues and workaround](#) - please check it out prior to reporting new bugs/issues you

Search

Give feedback  
Microsoft

Feedback

- I like something  
We like to hear what we're doing right.
- I don't like something  
If something's not right, we want to know about it.
- I have a suggestion  
Share an idea or improvement.

Microsoft

Home Communities Events Blogs Microsoft Learn Info Center

Access  
Your community for best practices and the latest news on Access

15,585 Members Member

Select a Conversation Space

Access  
434 Unread posts

Search this community

Access Announcements

Welcome to the Access Community!  
Connect and discuss the latest Access news, updates and best practices. Third party promotional content will be deleted. Thanks for your help keeping this community a vibrant and useful place!

Welcome to the Access Tech Community!  
Michal Bar (@Michal Bar) on Access on 03-14-2016

This is a place to share ideas, news, discuss the product, promote Access events and engage with Access MVPs. In this community you'll also find the [Access product blog](#), where we share updates from the Access team, customer success stories and MVPs articles

## What's new in Access 2019

Access 2019

If you're upgrading to Access 2019 from Access 2016, you'll still have all the features you're used to—and you'll notice a few new ones as well!

### Visualize your data with new charts

Choose from 11 new charts and make it easier to understand the data stored in forms and reports. Match fields to chart dimensions and preview your changes instantly.

LEARN MORE

Here's just a sampling of the new charts you can use in your Access databases.

How can we improve it?

The more you tell us, the more we can help.

Send No thanks

# Help Content Satisfaction

FiscalYear
PortfolioProd
▲
<b>Access</b>
Expressions
ExternalData
Forms
InputMask
NavigationPane
PrimaryKey
QueryCriteria
Relationships
Reports
Tables
ValidationRules
WhatsNew
<b>Total</b>

# How is Office delivered today

	Subscription		Perpetual	
	Enterprise (aka ProPlus, O365PP)	Consumer and SMB (aka Home, Personal, Business)	Enterprise (aka VL)	Consumer and SMB (aka Retail)
Product	<ul style="list-style-type: none"> <li>Office 365 ProPlus</li> </ul>	<ul style="list-style-type: none"> <li>Office 365 Home</li> <li>Office 365 Personal</li> <li>Office 365 Business Premium</li> </ul>	<ul style="list-style-type: none"> <li>Office 2019 Professional Plus</li> <li>Office 2019 Standard</li> </ul>	<ul style="list-style-type: none"> <li>Office 2019 Home and Student</li> <li>Office 2019 Home and Business</li> <li>Office 2019 Professional</li> </ul>
New features	<ul style="list-style-type: none"> <li>Monthly</li> <li>Semi-Annual</li> </ul>	<ul style="list-style-type: none"> <li>Monthly</li> </ul>	<ul style="list-style-type: none"> <li>Once</li> </ul>	<ul style="list-style-type: none"> <li>Once</li> </ul>
Deployment Tech	<ul style="list-style-type: none"> <li>C2R</li> </ul>	<ul style="list-style-type: none"> <li>C2R</li> </ul>	<ul style="list-style-type: none"> <li>C2R*</li> </ul>	<ul style="list-style-type: none"> <li>C2R</li> </ul>

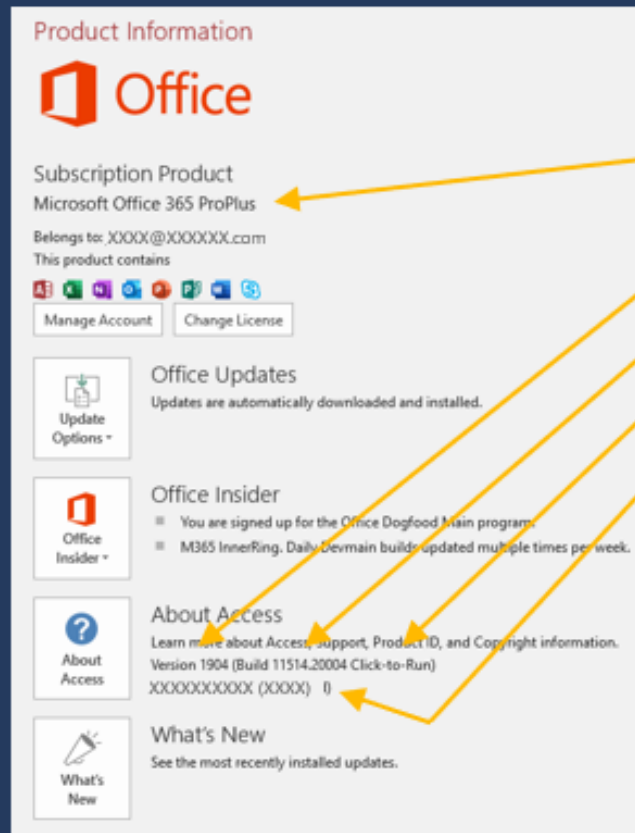
\* Legacy Office Perpetual VL releases (i.e. Office 2010, Office 2013 and Office 2016) are still serviced through MSI



# What Version do I have?



Splash screen will show Office 365, Office 2016 or Office 2019 depending on activated license.



Backstage's "Account" shows:

1. The licensed product
2. Update label
3. Build number
4. Deployment tech
5. Update Channel



# Graph Connector



# Access Web Apps

- Access Web Apps 2013 have been retired from SharePoint Online
- Next step, Access Web Databases 2010 from SharePoint Online (leveraging 2013 AWA deprecation momentum)
  - **Timeline**
    - ✓ Comms push (through MC posts, Premier customers outreach)
    - ✓ Developed in app banner
    - ✓ Blocked Creation of New Web Databases to SP Online
      - **November** – Will disable app edits/Turn into read only mode
      - **February** – Will turn off the service

# Questions

- **What concrete plans and initiatives do you have to improve the image and standing of the product, the confidence of Access customers and the attractiveness for potential users? Are they more related to new features or more about communication/PR? Ah, and of course for both types: What, where, when exactly?**
- **I know that Microsoft Access will be supported until 2025. I am curious to hear your opinion as to whether Microsoft Access will be around in ten years. In other words, if it is 2022 and Microsoft has not extended the date, do we still implement new Microsoft Access applications? I think if I need to switch to a new technology, it would be best to start soon.**

# Questions cont'd

- **Data visualization is an important topic and with Modern Charts you made a huge step into the right direction. However, there were several shortcomings of Modern Charts pointed out by the community shortly after their release.**

To name just the few I personally encountered:

- Incorrect number and currency formatting for Non-US locales
- Non-customizable sort order in Transformed Row source
- Non-customizable colors
- Rendering errors (artifacts) in some charts (e.g. pie-chart with small slices)

It appears none of these issues have been fixed or improved one year after the initial release of Modern Charts.

When will we get an improved version of Modern Charts? - Or are Modern Charts going to be abandoned, as were so many other new features in Access in recent years?

- **How can Access thrive without a proper calendar?**

# Community Engagement



# Community Engagement



## RESPOND TO FEEDBACK

- In app/app store feedback
- [User Voice](#)



## PRODUCT TEAM VISIBILITY

- [O365 public roadmap](#)
- [Access Blog](#)
- [Support Forums](#)
- [Access Tech Community](#)



## CUSTOMER CONNECTION

- Customer visits and interviews



## EVENTS PRESENCE

- Users group speaking
- Conferences/Access Days

# Stay in Touch (and engaged)

- Learn about new features
- Connect with the community
  - MVPs
  - Users groups
- Send us feedback
  - Become an Office Insider
- UserVoice
- Access Blog



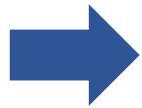


# Become an Office Insider

- Receive early exclusive monthly upgrades and new features
- Send us feedback!!! Tell us what you think and help shape the future of Office



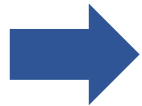
Join the program



[office.com/insider](https://office.com/insider)



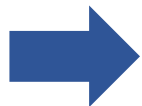
Tweet us



[@OfficeInsider](https://twitter.com/OfficeInsider)



Be part of our community



[aka.ms/OfficeInsiderCommunity](https://aka.ms/OfficeInsiderCommunity)

