Access Lunchtime September 24th, 2019

Ebo Quansah, Program Manager
Ebo.Quansah@microsoft.com

THANK YOU!

Access Is…

- An operational database that stores, manages and tracks real-time business information that is **often mission-critical**.
- Used by 95% of the Fortune 500
- Deeply wired into organizations, whether large or small
- **"Sticky"** – most organizations argued that even if Access was unbundled from Office, they would continue to buy it
- **NOT DEAD!!!**

Access Priorities

Customer Satisfaction

Reliability

Responding to Feedback

Cloud Connectivity

Cloud Data

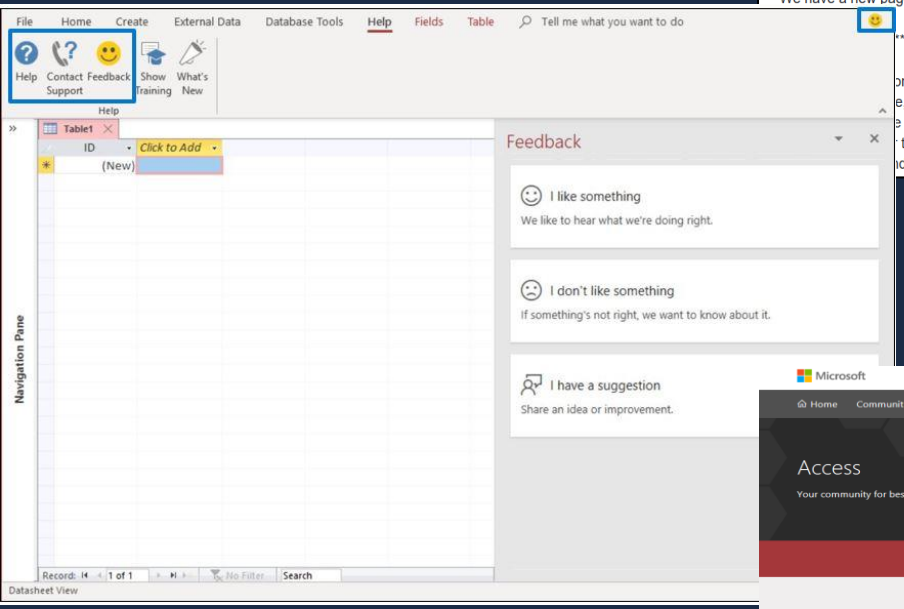
Community

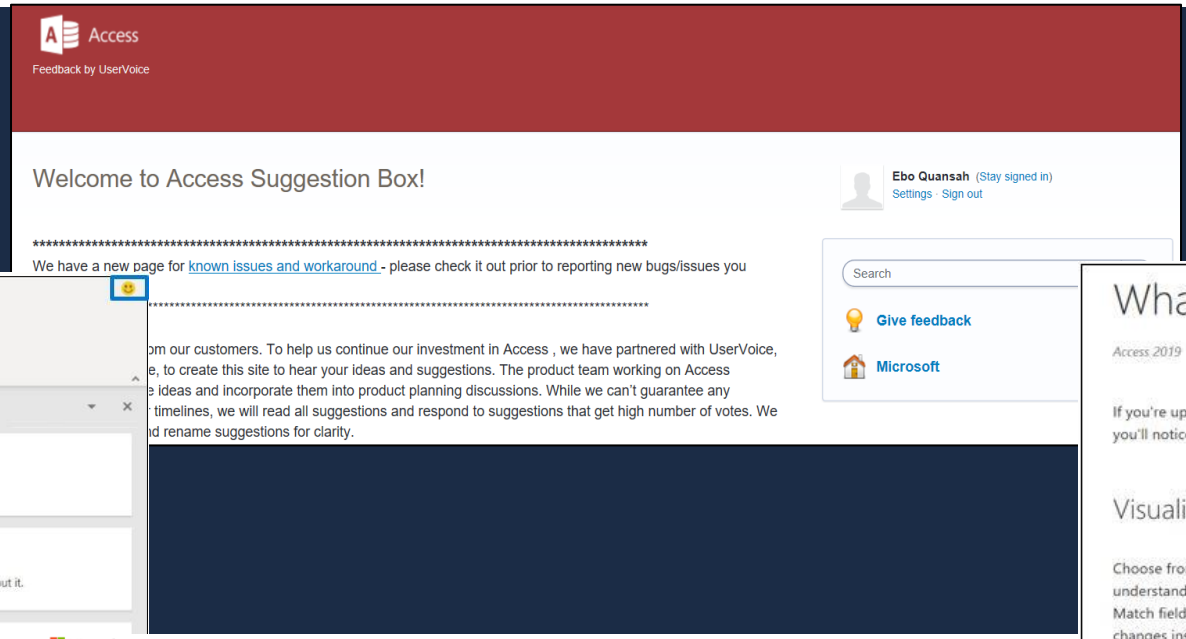
Events

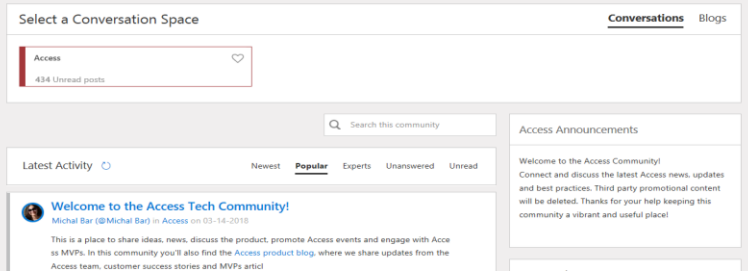
Online Engagement

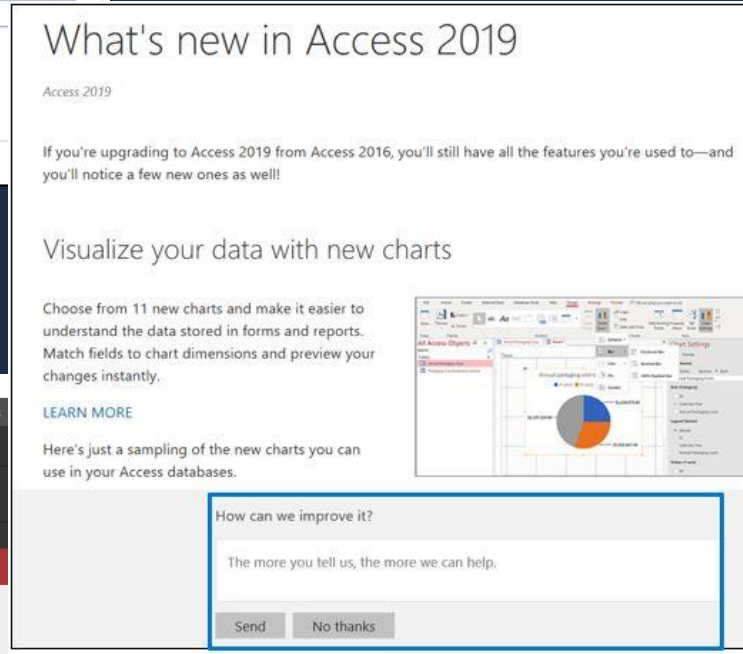
Resources

We Appreciate Your Feedback!

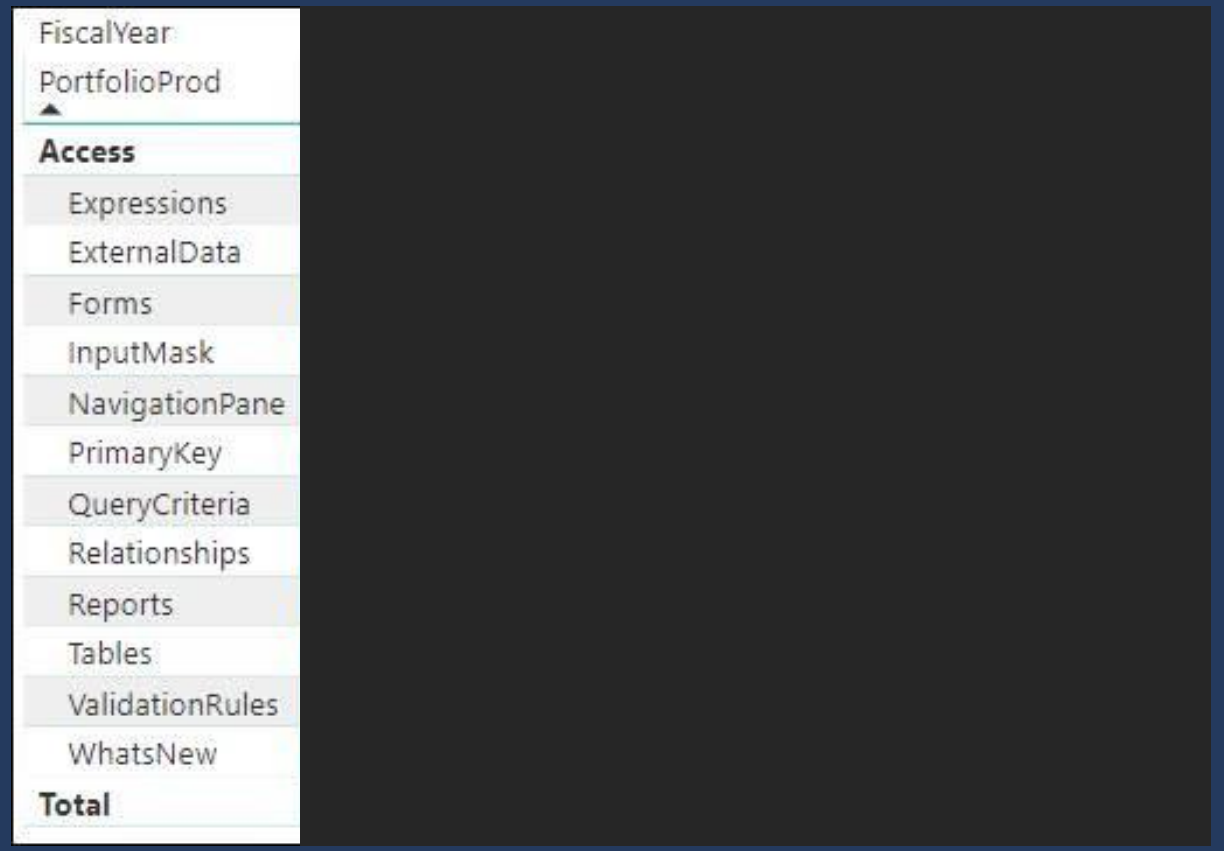








Help Content Satisfaction



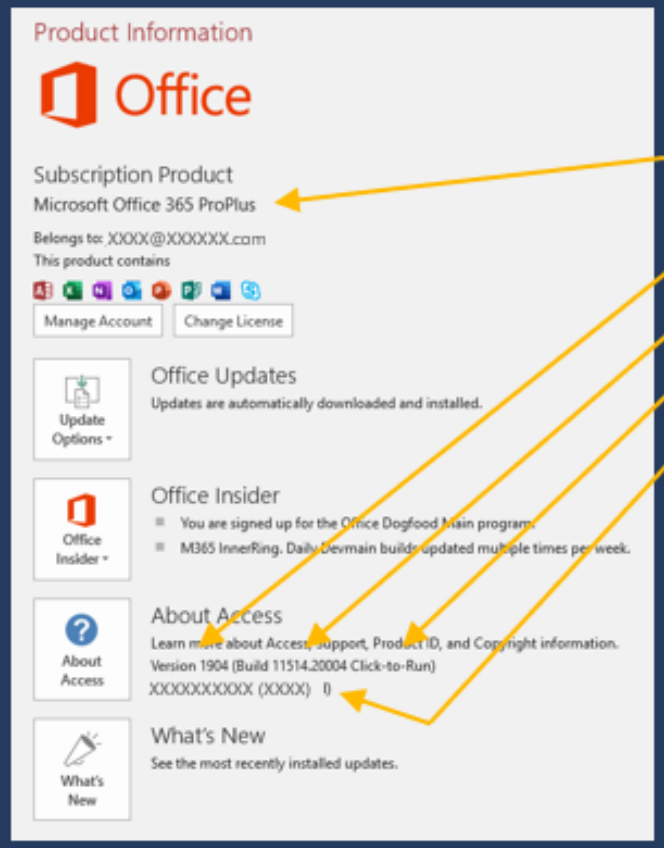
How is Office delivered today

	Subscription		Perpetual	
	Enterprise (aka ProPlus, O365PP)	**Consumer and SMB** (aka Home, Personal, Business)	**Enterprise** (aka VL)	**Consumer and SMB** (aka Retail)
Product	• Office 365 ProPlus	• Office 365 Home • Office 365 Personal • Office 365 Business Premium	• Office 2019 Professional Plus • Office 2019 Standard	• Office 2019 Home and Student • Office 2019 Home and Business • Office 2019 Professional
New features	• Monthly • Semi-Annual	• Monthly	• Once	• Once
Deployment Tech	• C2R	• C2R	• C2R*	• C2R

** Legacy Office Perpetual VL releases (i.e. Office 2010, Office 2013 and Office 2016) are still serviced through MSI*

What Version do I have?

Splash screen will show Office 365, Office 2016 or Office 2019 depending on activated license.



Backstage's "Account" shows:

1. The licensed product
2. Update label
3. Build number
4. Deployment tech
5. Update Channel

Graph Connector

Access Web Apps

- Access Web Apps 2013 have been retired from SharePoint Online
- Next step, Access Web Databases 2010 from SharePoint Online (leveraging 2013 AWA deprecation momentum)
  - **Timeline**
    - ✓ Comms push (through MC posts, Premier customers outreach)
    - ✓ Developed in app banner
    - ✓ Blocked Creation of New Web Databases to SP Online
    - **November** – Will disable app edits/Turn into read only mode
    - **February –** Will turn off the service

Questions

- What concrete plans and initiatives do you have to improve the image and standing of the product, the confidence of Access customers and the attractiveness for potential users? Are they more related to new features or more about communication/PR? Ah, and of course for both types: What, where, when exactly?

- I know that Microsoft Access will be supported until 2025. I am curious to hear your opinion as to whether Microsoft Access will be around in ten years. In other words, if it is 2022 and Microsoft has not extended the date, do we still implement new Microsoft Access applications? I think if I need to switch to a new technology, it would be best to start soon.

Questions cont'd

- **Data visualization is an important topic and with Modern Charts you made a huge step into the right direction. However, there were several shortcomings of Modern Charts pointed out by the community shortly after their release.**

  To name just the few I personally encountered:

  - Incorrect number and currency formatting for Non-US locales
  - Non-customizable sort order in Transformed Row source
  - Non-customizable colors
  - Rendering errors (artifacts) in some charts (e.g. pie-chart with small slices)

  It appears none of these issues have been fixed or improved one year after the initial release of Modern Charts. When will we get an improved version of Modern Charts? - Or are Modern Charts going to be abandoned, as were so many other new features in Access in recent years?

- **How can Access thrive without a proper calendar?**

Community Engagement

Community Engagement

RESPOND TO FEEDBACK

- In app/app store feedback
- User Voice

PRODUCT TEAM VISIBILITY

- O365 public roadmap
- Access Blog
- Support Forums
- Access Tech Community

CUSTOMER CONNECTION

- Customer visits and interviews

EVENTS PRESENCE

- Users group speaking
- Conferences/Access Days

Stay in Touch (and engaged)

- Learn about new features
- Connect with the community
  - MVPs
  - Users groups
- Send us feedback
  - Become an Office Insider
- UserVoice
- Access Blog

Become an Office Insider

- Receive early exclusive monthly upgrades and new features
- Send us feedback!!! Tell us what you think and help shape the future of Office

Join the program → office.com/insider

Tweet us → @OfficeInsider

Be part of our community → aka.ms/OfficeInsiderCommunity

Available for Windows Desktop | Mac® | Windows Mobile | Android™ | iOS®